

COVID-19 Screening and Testing Information

- COVID-19 testing is being conducted at Kelsey-Seybold Clinic after an individual clinical assessment is completed by a physician or Advanced Clinical Practitioner via a Video Visit. Each patient is individually assessed and a referral is made for COVID-19 testing if the patient meets the Centers for Disease Control (CDC) criteria. Patients are educated to continue to monitor symptoms and to keep in touch with their Kelsey-Seybold provider if symptoms change, if they have further questions, or if they are concerned for any reason.
- If the patient is referred for testing, they receive individual instructions from their doctor on the time and date of their COVID-19 test.
- Typical turnaround time for COVID-19 test results is 48 hours.
- Patients presenting with suspected COVID-19 symptoms are asked to first conduct a “Virtual Visit” for safety reasons. Patients receive personalized assistance from our Contact Center staff if they need help scheduling, setting up or conducting their visit.
- Patients with questions, needing assistance with Virtual Health Visits, or wishing to reach their physician’s office can call our 24/7 Contact Center for help at **713-442-0000**.
- Kelsey-Seybold is accepting new patients for Virtual Health currently.
- When patients need to speak with their doctor, they can call their doctor’s office and can also message their doctor using MyKelseyOnline.com
- When patients need help after hours, our **24/7 Contact Center** is available at **713-442-0000** to connect patients to our After-Hours Nurse Triage Team. For life- or limb-threatening emergencies, patients should call **911**.

Regional Testing Sites – Available by Physician Referral

CLINIC LOCATION	AVAILABILITY
Berthelsen Main Campus	NOW OPEN
Spring Medical and Diagnostic Center	NOW OPEN
Fort Bend Medical and Diagnostic Center	NOW OPEN
Summer Creek	OPENING FRIDAY, JUNE 19
Clear Lake	OPENING, JUNE 23

*To protect other patients and our Kelsey-Seybold providers and staff, we ask all patients to wear a mask or cloth face protection and keep it on for the duration of their clinic visit.
If a patient does not have a mask, we will provide one.*